

FAQ's

What are your rates?

Our rates vary depending on size and type of storage. Please find the location that is best for you, and call to check for availability and pricing.

Do I need insurance?

You may carry your own insurance (check your homeowner's or renter's policy to see if you are already covered) or apply for insurance coverage from a company that specializes in self-storage insurance. We provide new tenants with a brochure from one of these companies. Insurance is the tenant's responsibility.

Do you give me a key?

You provide your own lock and key, so that you are the only one with access to your storage unit. You may purchase a high quality lock at our storage office.

Can I have my unit rent payment automatically charged to my credit card each month?

You will need to visit the facility to lease your storage unit and make the initial payment. After that, we can set up your account to automatically charge your credit card each month. *Ask about Auto Pay discount!*

What type of payment do you accept?

We accept cash, check, Visa, MasterCard, and American Express. If you drop your payment in the night payment box, please DO NOT put cash in this box.

What is the minimum time that I can store?

The minimum rental period is one (1) month.

What kind of documentation do I need to rent a storage unit?

A valid driver's license or federal ID with picture is required to lease a unit. Watercraft and RV must be accompanied by current registration and proof of insurance.

How long will it take to complete my transaction on move-in day?

The entire move-in process should take fewer than 15 to 20 minutes. Please keep in mind that this time could vary depending on whether there are other customers ahead of you when you arrive. Mornings are usually the slowest period of the day, while afternoons are busier. To expedite the move-in process, you may complete your paperwork online.

\What are your hours of operation?

To view the hours of operation, please click on your desired location.